

## The Old Parsonage B&B – Terms and Conditions

### Key Points:

- We require a deposit of 30% to secure reservations. If you cancel your booking, we will refund the deposit if we are able to re-let the room. The more notice we have the more likely we are to be able to refund. If you are able to give at least 14 days' notice we will transfer the deposit to a new booking date, if you so wish.
- If your stay is curtailed we will charge the full amount less £10 per day allowance.
- Sorry - we cannot accept children under 12 or pets (assistance dogs excepted). If you arrive with a child or pet we will make every effort to book you in elsewhere, but will retain your deposit.

### Details:

- All accommodation is offered subject to availability at time of receipt of deposit and at the tariffs applicable.
- Arrival is after 16:00 – please let us know if you expect to arrive after 19:00.
- Rooms must be vacated by 10:30 on day of departure.
- We cannot accept responsibility for the loss of guests' property.
- Accounts must be paid before departure and cheques will only be accepted if prior arrangements have been made with us to allow for bank clearance.
- All major credit/debit cards are accepted, except for American Express.
- We reserve the right to amend, curtail or terminate any contract should the conduct of any person who is party to that contract cause any detriment to the well being of other guests.

Morag Reeve and Margaret Pickering  
The Old Parsonage  
Boscastle